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### **What is the Winnipeg Jets Chase the Ace raffle?**

The Winnipeg Jets Chase the Ace is an online accumulator raffle. Winnipeg Jets Chase the Ace draws take place every Monday at approximately 9:15 p.m., until the Ace of Spades has been revealed thus concluding the game. The winning ticket will be selected via Random Number Generator. The weekly winner will receive 20% of the sales from that week. If the Ace of Spades playing card is revealed, the weekly winner will also receive the Chase the Ace Accumulator Prize, consisting of 30% of all ticket sales collected over all weeks.

### **How do you Play?**

1. Select a numbered jersey with a hidden playing card that will be revealed if you are the winner of the weekly draw.
2. Select and purchase your tickets to the weekly draw.
3. If you win the weekly draw, your playing card will be revealed. If your card is the Ace of Spades – You've WON the accumulator prize as well as the weekly prize.
4. If you did not have the Ace of Spades, then the accumulator keeps growing to the next week.

### **DON'T FORGET!**

- **Buy your tickets every week and try to Catch the Ace!**
- The Accumulator gets larger while your odds of Catching the Ace increase.
- Watch the Accumulator grow every day and every week.
- Get the details about Weekly Prize winners.

### **Who is eligible to play the Winnipeg Jets Chase the Ace Raffle?**

The online raffle is open to those physically located in Manitoba and must be 18 years of age or older to play. Please allow your browser to share your location if/when prompted to confirm your eligibility to play.

### **How can I buy Winnipeg Jets Chase the Ace Raffle tickets?**

Tickets may only be purchased online at [WinnipegJets.com/ChasetheAce](http://WinnipegJets.com/ChasetheAce). Tickets will be delivered via email only.

### **How much do Winnipeg Jets Chase the Ace Raffle tickets cost?**

Winnipeg Jets Chase the Ace Raffle offers the following ticket bundles:

- 1 tickets for \$5
- 10 tickets for \$10
- 60 tickets for \$20
- 200 tickets for \$50



**What kind of deck is used?**

A standard 52 card deck is used, without Jokers.

**Can multiple people select the same numbered jersey?**

Yes, when you select a numbered jersey you are choosing which playing card you would reveal if you are the weekly winner.

**After 52 Weeks, if there is only one card left, is that weekly winner the winner of the accumulator prize?**

Absolutely correct! If we get to week 52 and the Ace of Spades is the only card left that has not been overturned, then the winner of that weekly draw will also win the accumulator prize!

**How is the prize split?**

Weekly ticket sales are split into three portions:

- 20% for the Weekly Prize
- 30% for the Accumulator
- 50% to the True North Youth Foundation and, following other raffle costs, are invested in charities and programs supporting children and youth in Manitoba

**Is there a guaranteed weekly raffle prize?**

Yes. Prizes for the first five weekly draws will have a minimum guaranteed value of \$2,600. Draw dates are March 15, 22, 29, 2021 & April 5 and 12, 2021.

**Is there a guaranteed accumulator in this raffle?**

Yes. The minimum guaranteed value of the accumulator prize is \$26,000 and this amount will be awarded if the Ace of Spades is revealed before total ticket sales exceed this amount, the Accumulator prize will be 30% of all ticket sales thereafter.

**How do you generate the ticket numbers?**

Your raffle ticket numbers are generated via an automated process upon completion of your order. Once your order has been processed, you will receive an email receipt containing a summary of your order and your raffle tickets number(s).

**Are my tickets automatically entered in every draw?**

No. Purchases are good for one week only and do not carry over. A new ticket must be purchased to be eligible for the current week's draw and a chance to win the accumulator prize.

**Can I buy tickets that qualify for more than one weekly draw?**

Tickets may only be purchased for the upcoming weekly draw. Ticket subscriptions and multiple week purchases are not permitted by the Liquor, Gaming and Cannabis Authority of Manitoba, at this time.



**Can I play more than once a week?**

Yes! You can purchase tickets as many times as you want.

**When are the deadlines for the Winnipeg Jets Chase the Ace Raffle ticket sales?**

Weekly sales will conclude at 9 p.m. CT every Monday. If the Ace of Spades is not revealed during that evening's draw, sales for the following week will commence at 9:30 a.m. the following morning (Tuesday).

**What are the odds of winning in the Winnipeg Jets Chase the Ace Raffle?**

The odds of winning a Weekly Prize draw depend on the number of tickets in the draw. There is no limit to the number of tickets that can be sold. The odds of selecting the Ace of Spades begins at 1 in 52 and these odds improve with each weekly removal of revealed cards other than the Ace of Spades.

**Do overturned cards stay overturned?**

Yes, each week the weekly winner's card is revealed. As more cards are overturned the odds increase of the Ace of Spades being selected to win the accumulator prize.

**Why do I have to select one of the remaining numbered cards?**

Each of the numbered jerseys contains a hidden playing card and the Chase the Ace Accumulator prize will be won by the ticket holder who wins the Weekly Prize draw and selects the numbered jersey containing the Ace of Spades. Every ticket order must include a selected jersey. Once a card is overturned, it is removed from the available selection.

**Can I select a numbered jersey for each ticket in my order?**

One numbered jersey is selected for each ticket order. Players wishing to select multiple numbered jerseys can place several ticket orders and select a different numbered jersey for each order. Having more than one numbered jersey selection does not increase your odds of winning the weekly or accumulator prize.

**When will I receive my ticket numbers?**

Once your order has been processed you will receive an email receipt containing a summary of your order, numbered jersey and your weekly raffle tickets number(s).

**What if I did not receive an email with my numbers?**

All tickets will be delivered via email only. It is the responsibility of the ticket purchaser to ensure that they receive their tickets, however, purchasers do not need their ticket in hand to be included in the draw. If the ticket purchaser has not received their ticket by 9 AM CT the day following their Chase the Ace ticket purchase, they can e-mail [chasetheace@tnse.com](mailto:chasetheace@tnse.com) before Noon CT the day following their purchase and request that their tickets be resent. **They must e-mail from the same e-mail they purchased tickets with.** Tickets will be resent between 1PM and 4 PM CT the following day.



**Do I win a prize if I selected the same jersey number as the weekly prize winner, and it contains the Ace of Spades?**

Only the holder of the weekly winning ticket is eligible to win the Chase the Ace accumulator prize. Any given week, numerous ticketholders could select the same jersey number when buying their tickets.

**How do you select the winner?**

A single ticket is selected each week using a random number generator program within the raffle platform. The winning ticket is selected from all ticket numbers purchased during the week of sales. To win the weekly prize, the winner must have purchased the winning weekly ticket number. To win the accumulator, the winner must have purchased the winning weekly ticket number and selected the numbered jersey with the Ace of Spades.

**Is every part of the Winnipeg Jets Chase the Ace Raffle managed through a digital platform?**

All aspects of the Winnipeg Jets Chase the Ace Raffle are managed using a digital platform, or software program, that has been approved by the Liquor, Gaming and Cannabis Authority of Manitoba.

There is no paper generated during this raffle. Everything is digital, including:

- Tickets and ticket distribution
- Numbered jerseys containing playing cards
- Draw process and management

**What methods of payment do you accept?**

We currently accept Visa and MasterCard. We currently do not accept cash, checks, money order or PayPal.

**Is my payment secure?**

The security of your transaction is our number one priority. We use an extended validation secure socket layer connection with cutting-edge 256-bit encryption to secure your data. We also employ the most secure encryption available and support both SHA-1 and SHA-2 algorithms. With 2048-bit encryption used in our root certificates, our hybrid cryptosystem benefits from the best features of both symmetric and asymmetric encryption. Yes, your transaction is secure.

**How do I find the winning number?**

The winning number, weekly prize amount and the revealed playing card will be posted no later than one hour following the completion of the draw on [WinnipegJets.com/ChasetheAce](http://WinnipegJets.com/ChasetheAce) and announced on the True North Youth Foundation's social media channels. The prize cheque will be sent to the winner with the customer details provided at time of purchase. In the case of a discrepancy between the posted number and the actual number selected through Random Number Generation, the actual number selected through Random Number Generation will be considered the valid winning number.



### **How long do I have to claim the winning ticket number?**

The winner will be contacted by True North Youth Foundation staff by the email provided at the time of purchase. The holder of the winning ticket will have until 4:00PM (CT) ten (10) business days from the time of the announcement to claim the prize.

### **How do I claim my prize?**

The holder of the winning ticket must claim their prize by forwarding their purchase e-mail and a copy of their government issued photo identification to [chasetheace@tnse.com](mailto:chasetheace@tnse.com). Each prize claimant must provide TNYF with all information required by provincial gaming regulations to claim a prize. By claiming the Chase the Ace prize, the winner gives the TNYF the right to publish the winner's name and prize amount. Names are publicized to protect the integrity of the Chase the Ace raffle as it verifies that prizes are won. The prize claimant will be required to sign a Declaration and Release ("Release") which must be executed and returned to TNYF no later than five (5) business days after the receipt of the Release.

### **What happens to unclaimed prizes?**

All Prizes not claimed on or before the Prize Claim Expiry Date (4:00 PM CT, ten business days from the Raffle date), be retained by the True North Youth Foundation.

### **Will my name be publicized if I am a winner?**

By claiming the Chase the Ace weekly and/or accumulator prize, the winner gives the TNYF the right to publish the winner's name and prize amount. Names are publicized to protect the integrity of the Chase the Ace raffle as it verifies that prizes are won.

### **Why do I see a charge when I do not have my tickets?**

When purchasing a raffle ticket online, a credit card pre-authorization occurs. This is much like any other charge to a credit card, except instead of debiting funds from the cardholder, a temporary "hold" is placed on the funds. Once a credit card has been pre-authorized the cardholder cannot go and spend this money anywhere else. However, at the same time the charge doesn't actually show up on the credit card statement. (Although, if called, the card issuing bank will confirm that a pre-authorization is holding funds on the cardholders account). Once the raffle tickets are issued, the pre-authorization is converted until a full authorization and results in a charge that shows up on the credit card statement. If the tickets are not issued, the pre-authorization charge is removed within 3-5 business days.

### **Why is the winner's name not automatically listed on the website?**

We post the winning number both on the site and social media. In terms of the winner's name being published, the following three things need to occur:

1. We need to confirm that the winner is 18+. This happens with a photo id verification.
2. We need to verify that the ticket is valid.
3. We need a signed release from the winner so that we can publish their name.



**Can I gift my ticket or prize?**

No, the winner must forward their purchase e-mail with ticket numbers, a copy of their government issued photo identification and address to claim the prize. The prize cheque will be sent to the winner with the customer details provided at time of purchase.

**Are raffle tickets tax deductible?**

The Canada Revenue Agency states that amounts paid for chances to participate in raffles, lotteries or similar programs are not gifts, and therefore, the price of the raffle ticket does not qualify as a deductible charitable contribution.

**What is a AVS Error and why am I receiving it?**

AVS stands for Address Verification Service. This error occurs when the address info inputted does not match the address info for your credit card. This needs to match to complete your purchase. Sometimes a block will be put in place to not allow you to purchase in the future.

**What if my purchase attempt is declined by risk management?**

The Risk Management error occurs when your bank declines the transaction. This can happen for multiple reasons, your bank thinks the transaction is suspicious, they think your credit card may be stolen, or simply some information was entered incorrectly. You will need to reach out to your bank for a further explanation and to solve this problem.

**I cannot access WinnipegJets.com/ChasetheAce. What should I do?**

Per LGCA regulations – you must be located within the province of Manitoba at the time of your ticket purchase. Your device’s location services must be turned on to verify your location prior to entry to the online Chase the Ace sales platform. Users must also agree to all Terms and Conditions outlined.

**Why does WinnipegJets.com/ChasetheAce require my location?**

Why am I receiving the following prompt: "https://WinnipegJets.com/ChasetheAce would like to use your current location?"

Per LGCA regulations – you must be located within the province of Manitoba at the time of your ticket purchase. Your current location will confirm your eligibility.

**What if I already selected "Don't Allow"?**

Reloading the page should cause you to be prompted to share your location again. If you have specified that you never want to share your location, you will need to go into your settings to allow. See Enable Device Location Services Section.

**What is your Privacy Policy?**

<https://www.tnse.com/privacy-policy/>



What if I receive one of the following prompts?

- ***"You must allow your browser to share your location to purchase tickets. Please enable location services for this browser and try again."***
- ***"Location information is unavailable. In order to purchase tickets your location must be able to be determined. Please enable location services for this browser and try again."***
- ***"The request to get user location timed out. In order to purchase tickets your location must be able to be determined. Please enable location services for this browser and try again."***
- ***"An unknown error occurred while attempting to determine your location... In order to purchase tickets your location must be able to be determined. Please enable location services for this browser and try again."***

These prompts are related to your location settings. You may have told your browser to never share your location. You must change that setting before continuing with your ticket order. See 'Enable Device Location Services' section.

**What if I have additional questions?**

For any further questions, please contact us at [chasetheace@tnse.com](mailto:chasetheace@tnse.com).